
ALIK

SMART TOILET SERIES

INSTALLATION MANUAL

Professional Installation Guide for Certified Technicians

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alikhome.com | support@alikhome.com

Canadian-Owned & Operated

Important Safety Information



This appliance requires a dedicated 120V / 15A GFCI-protected electrical circuit. Electrical connections must be performed by a licensed electrician. Failure to comply may result in electric shock, fire, or voiding of warranty.



Turn off the water supply valve and disconnect power before beginning any installation or service. Do not operate the unit without water supply connected.



Electrical wiring is NOT included in the ALIK standard \$499 CAD professional installation. All electrical rough-in must be completed prior to the installation appointment.

Please read this entire manual before beginning installation. Retain this manual for future reference and service.

1. Product Overview

The ALIK Smart Toilet is a premium bidet-integrated smart toilet engineered for the Canadian market. It combines advanced hygiene features, intelligent seat heating, and whisper-quiet operation in a sleek, modern form factor. Each unit is quality-inspected before shipping and arrives ready for professional installation.

1.1 Key Features

- Integrated warm water bidet with adjustable pressure and temperature
- Heated seat with multiple temperature settings
- Automatic lid open/close with motion sensor
- Built-in deodorizer and warm air dryer
- Self-cleaning nozzle with UV sterilization
- Night light for low-light navigation
- Remote control and app-compatible (Bluetooth)
- Elongated bowl with soft-close seat
- Dual-flush system: 4.8L / 3.0L (compliant with Canadian plumbing standards)

1.2 Technical Specifications

Specification	Value
Model Series	ALIK Smart Toilet
Dimensions (L x W x H)	730mm x 415mm x 480mm
Rough-In Distance	305mm (12") standard
Water Supply Connection	7/8" flexible braided hose (included)
Water Pressure Range	0.05 – 0.8 MPa (7 – 116 PSI)
Flush Volume	4.8L full flush / 3.0L half flush
Electrical Rating	120V AC, 60Hz, 15A dedicated circuit
Power Consumption (Seat)	Max 700W (heating functions)
GFCI Protection	Required — not included in unit
Warranty	2 Years — Parts & Labour
Shipping Weight	Approx. 45 kg
Country of Origin	Distributed by ALIK Home Inc., Canada

2. Package Contents

Before beginning installation, verify that all the following items are included in the packaging. Contact ALIK support immediately if any items are missing or damaged.

2.1 Included Components

Item	Qty
ALIK Smart Toilet Bowl (complete unit)	1
Smart Seat / Bidet Unit (pre-assembled)	1
Toilet Tank with flushing mechanism	1
Tank-to-Bowl Gasket (wax-free)	1
Toilet-to-Floor Bolts with washers and caps (brass)	2 sets
7/8" Braided Stainless Steel Water Supply Hose (400mm)	1
Remote Control with wall-mount bracket	1
AAA Batteries for remote (pre-installed)	2
Power Cord (1.5m grounded)	1
Hex Wrench (for seat adjustment)	1
Installation Manual (this document)	1
Quick-Start Card	1
Warranty Registration Card	1

NOTE

Do not discard packaging until installation is complete and unit is fully operational. Original packaging is required for warranty returns.

3. Tools & Pre-Installation Requirements

3.1 Tools Required (Not Included)

- Adjustable wrench (crescent wrench)
- Tongue-and-groove pliers
- Phillips and flat-head screwdrivers
- Utility knife or putty knife
- Hacksaw or bolt cutters (for trimming closet bolts)
- Level (24" or 48" recommended)
- Pencil or marking tool
- Measuring tape
- Sponge and bucket
- Rubber gloves
- Teflon (PTFE) plumber's tape

3.2 Pre-Installation Requirements


**ELECTRI
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A licensed electrician must install a dedicated 120V / 15A GFCI-protected outlet within 1.5 metres of the toilet, at floor level or behind the toilet cabinet. This must be completed BEFORE the ALIK installation technician arrives. Electrical rough-in is not included in the standard \$499 CAD installation fee.

The following conditions must be met prior to installation:

- Existing toilet removed and rough-in area cleaned
- Closet flange is intact, level, and at correct height (flush to finished floor)
- Cold water shut-off valve accessible and operational
- Drain rough-in: 12" (305mm) from finished wall — confirm before ordering
- Subfloor is solid with no soft spots; floor tiles are installed and grouted
- Dedicated GFCI electrical outlet installed (see above)
- Minimum 15" clearance from centerline to each side wall or obstruction
- Minimum 24" clearance in front of toilet

4. Installation Procedure

This section must be performed by a qualified plumbing professional. The ALIK standard professional installation (\$499 CAD) covers all steps in this section, with the exception of electrical rough-in.

4.1 Prepare the Rough-In

1	Shut Off Water Supply Turn off the cold water supply valve at the wall (turn clockwise). Flush the existing toilet to empty the tank and bowl. Use a sponge to remove any remaining water from the tank and bowl.
2	Remove Existing Toilet Disconnect the supply line. Remove nuts from closet bolts at base. Rock the toilet gently to break the wax seal, then lift straight up. Place on cardboard or drop cloth to protect flooring.
3	Clean the Flange Remove old wax ring with a putty knife. Clean the flange of all wax, debris, and residue. Inspect the flange for cracks or damage. If the flange is damaged, it must be repaired or replaced before proceeding.
4	Inspect & Adjust Flange Height The top of the closet flange must be flush with or up to 1/4" above the finished floor level. If the flange sits below floor level, a flange extender kit must be used (not included).
5	Install Closet Bolts Insert the new brass closet bolts (included) into the flange slots at the 3 and 9 o'clock positions. Slide the bolt retainer clips into place to hold bolts upright.

4.2 Set the Toilet Bowl

1	Position Wax-Free Gasket Place the included wax-free gasket on the flange (horn-side up), centered over the drain opening. Wax-free gaskets provide a reliable, reusable seal and are compatible with standard 3" and 4" drain pipes.
2	Lower Bowl onto Flange Carefully lift the ALIK toilet bowl and align the base holes with the closet bolts. Lower the bowl straight down — do not twist or rock. Apply steady downward pressure until the bowl is flush with the floor.
3	Level & Secure Bowl Check the bowl for level in both directions. If shimming is required, use plastic toilet shims (not included). Do not use metal or wood shims. Place the included washers and nuts on the closet bolts and hand-tighten.
4	Tighten Closet Bolts

Using an adjustable wrench, tighten the nuts evenly — alternating left and right — until snug. Do NOT over-tighten, as this may crack the porcelain. Cut bolts to length with a hacksaw; snap on decorative caps.

5

Apply Caulk (Optional)

If desired, apply a bead of white silicone caulk around the base perimeter, leaving a 2" gap at the rear to allow detection of any leaks. Smooth with a wet finger; wipe excess with a damp cloth.

4.3 Install the Tank

1

Attach Tank-to-Bowl Gasket

Place the spud washer (included with tank) centered over the tank outlet at the bottom of the tank. This creates a watertight seal between tank and bowl.

2

Set Tank onto Bowl

Lower the tank onto the bowl, aligning the tank bolt holes with the mounting holes on the bowl's rear shelf. Ensure the gasket is properly seated.

3

Secure Tank Bolts

Insert the tank bolts through the tank from inside, through the gasket, and into the bowl mounting holes. Place rubber washers then metal washers on the bolts below the bowl, then finger-tighten the nuts. Tighten evenly with a screwdriver inside the tank — hold the bolt steady. Tighten until the tank is level and firm; do not over-tighten.

4

Connect Water Supply

Connect the included braided stainless steel supply hose from the shut-off valve to the tank fill valve (bottom-left of tank). Hand-tighten, then one-quarter turn with a wrench. Wrap all threaded connections with 2-3 layers of PTFE tape before connecting.

4.4 Install the Smart Seat

1

Identify Mounting Holes

Locate the two seat mounting holes at the rear of the bowl. Remove the plastic mounting covers if present. The ALIK seat mounts using a universal rear-mount bracket system.

2

Attach Mounting Bracket

Slide the seat mounting bracket into the rear mounting holes of the bowl. Insert the mounting bolts through the bracket from underneath and thread the fastening nuts on top. Tighten with the included hex wrench until firm.

3

Clip Seat to Bracket

Align the seat's rear clips with the mounting bracket slots and press down firmly until you hear/feel a click. Confirm the seat is locked by gently attempting to lift it — it should not release without pressing the release tabs.

4

Connect the Seat T-Valve

Locate the T-valve on the seat's water inlet. Disconnect the supply hose from the tank

temporarily. Connect the T-valve in line between the shut-off valve and the tank supply hose. Connect the seat's inlet hose to the T-valve outlet port. Re-tighten all connections.

5. Electrical Connection



Electrical connection must be performed by a licensed electrician. The GFCI outlet must be a dedicated 15A circuit. Do not use extension cords or power bars. Improper electrical connection will void the warranty and may create a shock or fire hazard.

Once all plumbing is connected and verified, connect the seat power cord to the dedicated GFCI outlet. Confirm the following before plugging in:

- GFCI outlet is tested and functional (press TEST / RESET)
- Outlet is rated 120V / 15A
- Power cord reaches the outlet without tension or pinching
- No water is present on the floor or outlet area

For the Alberta Free Installation Promotion: when purchasing 2 or more ALIK toilets, professional installation is complimentary. Electrical wiring rough-in is excluded and must be arranged separately by the customer.

6. Commissioning & Testing

6.1 Initial Water Fill

1**Slowly Open Water Supply**

Turn the shut-off valve counter-clockwise gradually. Watch all connections for leaks as the tank fills. Allow the tank to fill completely before proceeding.

2**Check All Connections**

Inspect the supply hose connections at the valve and tank, the T-valve connections to the seat, and the base of the toilet for any sign of moisture. Tighten any leaking connections immediately.

3**Test Flush**

Perform two complete flush cycles (full and half flush) and verify the bowl clears completely, the tank refills properly, and the fill valve shuts off at the correct water level.

6.2 Smart Seat Startup

1**Power On**

Plug the power cord into the GFCI outlet. The seat will emit a startup chime and the control panel LED will illuminate. Allow 2-3 minutes for the seat to reach operating temperature.

2**Test Bidet Functions**

Using the remote control, test: posterior wash, feminine wash, nozzle position adjustment, water pressure (low/medium/high), and water temperature. Verify water spray is consistent and nozzle self-cleans after use.

3**Test Dryer & Deodorizer**

Activate the warm air dryer and confirm airflow. Activate the deodorizer function via the remote.

4**Test Seat Heating**

Confirm the seat heating activates across all three temperature levels. Note: allow 15 minutes for full seat heating assessment.

5**Test Motion Sensor Lid**

Approach the toilet from the front and confirm the lid opens automatically. Step away and confirm it closes after the set delay (default: 60 seconds).

6**Pair Remote & Bluetooth**

Mount the remote control wall bracket using the included double-sided adhesive or the two screws provided. Insert remote into bracket. For Bluetooth pairing, download the ALIK app and follow in-app instructions.

7. Troubleshooting

Symptom	Corrective Action
Water leaking at base	Check closet bolts are tight; confirm wax-free gasket is properly seated; do not over-tighten.
Water leaking at supply hose	Shut off supply valve; tighten connections; re-apply PTFE tape if needed.
Tank not filling / slow fill	Check supply valve is fully open; check fill valve for debris; verify supply pressure is within spec.
Seat not powering on	Confirm GFCI outlet is reset and functional; confirm cord is fully seated; check for tripped breaker.
Bidet nozzle not extending	Confirm water supply T-valve is open; restart seat by unplugging for 30 seconds; check for error codes on LED panel.
Lid not opening automatically	Check that motion sensor area is clear; adjust sensor sensitivity via remote; confirm unit is powered.
Seat heating not working	Allow 15 minutes from power-on; confirm heating is enabled in settings; check child lock is not active.
Error code on display	Note the code and refer to the ALIK app or contact support at support@alikhome.com.
Remote not responding	Replace AAA batteries; ensure remote is within 3 metres with line-of-sight; re-pair via the app.

8. Care & Maintenance

8.1 Cleaning

The ALIK Smart Toilet is designed for easy maintenance. Follow these guidelines to protect the finish and electronic components:

- Clean the bowl with a mild, non-abrasive toilet bowl cleaner. Never use bleach tablets placed inside the tank.
- Clean the seat surface and lid with a soft, damp cloth and mild soap solution. Dry thoroughly.
- Do not use abrasive scrubbers, scouring pads, or chemical solvents on the seat or control panel.
- The nozzle self-cleans before and after each use. For manual nozzle cleaning, use the Nozzle Clean function on the remote.
- Clean the exterior of the unit monthly with a damp microfibre cloth.

8.2 Scheduled Maintenance

Interval	Task
Monthly	Inspect all water connections for signs of moisture or mineral buildup.
Every 6 Months	Run the self-cleaning nozzle cycle; wipe the interior rim with a mild cleaner.
Annually	Have a qualified technician inspect the unit, verify GFCI function, and confirm all fittings are secure.
As Needed	Replace the deodorizer filter cartridge (available at alikhome.com). Lifespan approximately 6-12 months.

9. Warranty & Support

9.1 ALIK 2-Year Warranty

ALIK Home Inc. warrants this product against defects in materials and workmanship for a period of two (2) years from the date of professional installation, subject to the following terms:

- Warranty is valid only for units installed by an ALIK-approved professional or licensed plumber.
- Warranty covers parts and labour for manufacturer defects.
- Warranty does not cover damage resulting from improper installation, unauthorized modification, misuse, or use of non-approved cleaning products.
- Electrical damage resulting from failure to use a dedicated GFCI-protected circuit is not covered.
- Cosmetic damage or normal wear are not covered.
- Warranty is non-transferable and applies to original purchaser only.

IMPORTANT

Register your product within 30 days of installation to activate your warranty. Register online at alikhome.com/warranty or complete and mail the enclosed Warranty Registration Card.

9.2 Contact ALIK Support

Contact Method	Details
Website	alikhome.com
Email Support	support@alikhome.com
Installation Booking	alikhome.com/install — \$499 CAD Professional Installation
Alberta Promo	Free installation on 2+ toilet purchases (electrical not included)
Warranty Claims	alikhome.com/warranty
Shipping	Free nationwide shipping across Canada

ALIK Home Inc. is a proudly Canadian-owned and operated company. Our support team is based in Canada and available to assist homeowners, designers, builders, and hospitality clients across the country.

10. Installer Sign-Off

To be completed by the installing professional upon successful commissioning of the ALIK Smart Toilet.

Field	Details
Customer Name	
Installation Address	
City / Province / Postal Code	
Installation Date	
Installer Name	
Installer Company	
Plumber License No.	
Electrician License No. (if applicable)	
Toilet Serial Number	
Model	ALIK Smart Toilet
All functions tested and operational	<input type="checkbox"/> Yes <input type="checkbox"/> No — Issues noted below
No leaks detected at time of installation	<input type="checkbox"/> Yes <input type="checkbox"/> No — Issues noted below
Installer Signature	
Customer Signature (received walkthrough)	

Notes / Issues:

Thank you for choosing ALIK.
Elevate every moment. Canadian-Made Quality.